

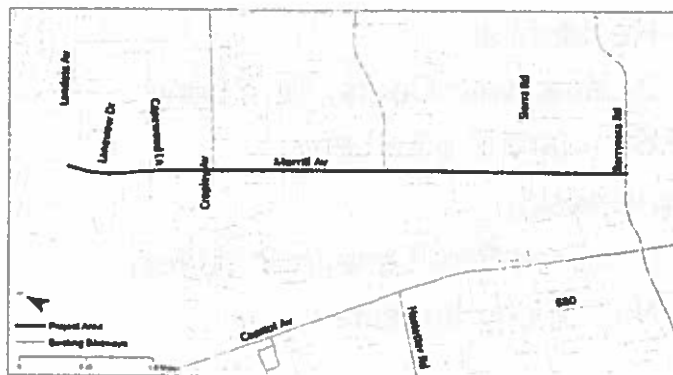
Morrill Ave. Safety Improvements



June 7, 2017

Project Overview

- Morrill Avenue (Landess to Berryessa)



Community Meeting: Morrill Avenue
June 7, 2017

Project Overview

- **Landess to Cropley (existing)**
 - Residential, Shopping and Schools
 - 4 Lanes
 - No Bike Lanes
- **Proposed**
 - Maintain 4 Lanes
 - Add Bike Lanes
 - No Parking Impacts

Community Meeting: Morrill Avenue
June 7, 2017

Project Overview

- **Cropley to Hostetter (existing)**
 - Residential
 - 2 Lanes with Center Turn Lane
 - Standard 5' Bike Lane
- **Proposed**
 - Enhance Bike Lane (add buffer)
 - No Parking Impacts

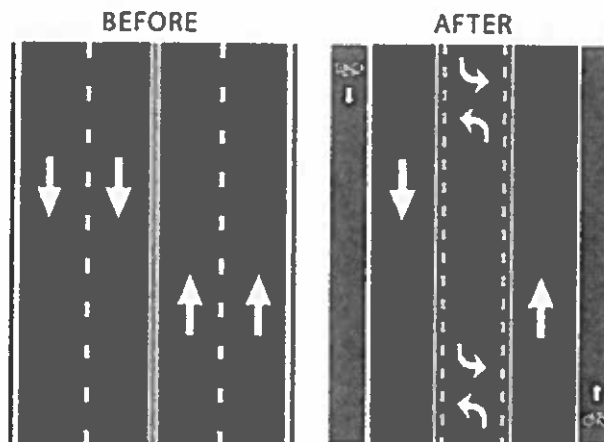
Community Meeting: Morrill Avenue
June 7, 2017

Project Overview

- Hostetter to Berryessa (existing)
 - 4 Travel Lanes
 - No Center Turn Lane
 - No Bike Lane
- Proposed
 - 2 Travel Lanes with Center Turn Lane
 - Bike Lane with Buffer
 - Some Parking Impacts

Community Meeting: Morrill Avenue
June 7, 2017

Project Overview (Hostetter to Berryessa)



Community Meeting: Morrill Avenue
June 7, 2017

Berryessa Citizens Advisory Council General Membership Meeting - June 2017

Presentation by: John Semanik, NC4a@sanjoseca.gov | Neighborhoods Commission - City of San Jose, District 4



Stop Illegal Fireworks



In the City of San Jose, all fireworks are illegal. Yet every 4th of July, New Year's Eve, etc., the use of illegal fireworks is out of control. Our

committee, STOP ILLEGAL FIREWORKS has been working for solutions for better enforcement. **Please join us and make your voice heard!**

Our committee, STOP ILLEGAL FIREWORKS has set these goals for 2017:

- Increase citations and warnings by improving on reporting methods, education and communication with city officials.
- Increase citations for sales.
- Encourage, support & engage regional enforcement via cooperation with other cities.
- Insist on zero tolerance from San Jose Police, County Sheriffs and other law enforcement officials.
- Educate the public about the hazards of fireworks: fires, injuries, animal safety and for Veterans suffering from Post Traumatic Stress Disorder (PTSD).
- Insist that the online reporting tool and Smart phone app be available year-round.

Join our efforts to make significant changes to fireworks enforcement.

Make your voice heard through emails, social media and phone calls. Let our Mayor and City Council members know how you feel.

We feel that the City must do more!

Mayor Sam Liccardo	mayoremail@sanjoseca.gov	(408) 535 - 4800
Charles Jones, District 1	District1@sanjoseca.gov	(408) 535 - 4901
Sergio Jimenez, District 2	District2@sanjoseca.gov	(408) 535 - 4902
Raul Peralez, District 3	District3@sanjoseca.gov	(408) 535 - 4903
Lan Diep, District 4	District4@sanjoseca.gov	(408) 535 - 4904
Magdalena Carrasco, District 5	District5@sanjoseca.gov	(408) 535 - 4905
Devora "Dev" Davis, District 6	District6@sanjoseca.gov	(408) 535 - 4906
Tam Nguyen, District 7	District7@sanjoseca.gov	(408) 535 - 4907
Sylvia Arenas, District 8	District8@sanjoseca.gov	(408) 535 - 4908
Donald Rocha, District 9	District9@sanjoseca.gov	(408) 535 - 4909
Johnny Khamis, District 10	District10@sanjoseca.gov	(408) 535 - 4910

Facebook: <https://www.facebook.com/groups/stopillegalfireworks/>

Contact us at StopFireworksNow@gmail.com

Berryessa Citizens Advisory Council General Membership Meeting - June 2017

Presentation by: John Semanik, NC4a@sanjoseca.gov | Neighborhoods Commission - City of San Jose, District 4

Date: May 25, 2017

From: Neighborhoods Commission Public Safety Staffing Ad-Hoc Committee

Ad-Hoc Members: Jim Carter (Chair D6) Dee Barragan D3, Olivia Navarro D6, Perry Henry D2

Re: Public Safety Staffing Ad-Hoc Final report

Recommendations

1. For the city to expedite hiring of 6 budgeted Fire Dispatcher positions along with one management supervisor and one support position.
2. For the city to expedite hiring addition of 12 budgeted Police Dispatcher positions to the police call center to achieve the desired reduction in dispatch time.
3. For the city to expedite the hiring of two vacant budgeted Park Ranger positions to patrol the Coyote Watershed area and support aid to the homeless.
4. The Neighborhoods Commission and City Council accept this Public Safety Ad-Hoc Staffing

Background

Public Safety Staffing has surfaced as the number one topic among neighborhood associations throughout the city. Lack of timely response by San Jose Police Department and San Jose Fire Department is a major concern among the citizens in San Jose. Additionally addressing the concerns of the homeless along the creek beds patrolled by Park Rangers was also expressed by our neighbors and the commission. Further the commission recognized that Public Safety Staffing directly affects the response to Illegal Fireworks during the peak periods of holiday celebrations.

History

The Public Safety Ad-Hoc was created with the intent of increasing staffing levels in the above mentioned areas of Police, Fire and Park Rangers. Originally Community Service Officers and Crossing Guards were also considered to be looked at in terms of staffing. Recruitment of personnel for these positions was considered.

The original Goals and purpose of the Public Safety Ad-Hoc committee were as follows:

- San Jose Fire Department: Support the recommendations of the City gate report dated February 11, 2016. Increase number of Fire Stations by building Station 37. Reopen Station 33. Increase the number of personnel in support positions. Reinstate the Haz-mat team.
- San Jose Police Department: Connect with PD leadership to determine ways the NC can support recruitment efforts of SJPD . Support community outreach efforts to contact diverse audiences. Encourage the council to reinstate the Bureau of Investigations.
- Park Rangers: Support restoring staffing levels to ensure seven days per week coverage 365 days per year during park operating hours.

Berryessa Citizens Advisory Council General Membership Meeting - June 2017

Presentation by: John Semanik, NC4a@sanjoseca.gov | Neighborhoods Commission - City of San Jose, District 4

Through the course of the past several months the Ad-Hoc has been in existence, the committee sought feedback from various Senior Staff members of the departments. The Ad-Hoc committee questioned how we could best be effective?

The Ad-Hoc committee further interviewed various other operational members of the departments. It was during these interviews a common thread emerged which identified Public Safety Dispatchers at the hub of timely response. During that time it was also realized extensive recruitment efforts were being conducted by the San Jose Police Department and Fire Department for Firefighters and Police Officers. Division Managers were also interviewed in the Parks Recreation and Neighborhood Services Department. It was further discovered that an active recruitment program was being conducted by the city for Crossing Guards and Community Service Officers.

The Ad-Hoc Committee determined we could best be effective by bringing attention to the city's communication division in particular the understaffed Public Safety Dispatchers for both police and fire and further bringing attention to the lack of staffed Park Rangers in the Coyote Watershed area of the city. The above mentioned areas directly support two other of the Neighborhood commissions Ad-Hoc Committees. The Illegal Fireworks Ad-Hoc and the Homeless Ad-Hoc Committees.

During the January 11, 2017 Neighborhoods Commission. The Public Safety Staffing Ad-Hoc Committee presented an update. Questions raised by the commission assisted the Ad-Hoc committee in further defining our goals and purpose.

Questions presented were in the areas

- Clarification on the purpose to include metrics
- How spikes in call volume are addressed and the need for additional call takers during seasonal demand
- The difference between 911 vs call takers
- Is there currently funding for the increase in staffing?
- Automatic dispatching systems
- How does the FD and PD call centers differ?

The purpose and goals of the Ad-Hoc Committee were changed to the following:

- San Jose Fire Department: Recommend and support the addition of 6 budgeted dispatcher positions along with one management supervisor and one support position. The addition of these positions would reduce overall response time in addition to responding in a timely manner to the increase in calls during the fourth of July and New Years
- San Jose Police Department: Support and recommend the addition of 12 dispatchers to the police call center to achieve the desired reduction in dispatch time. The addition of the above mentioned dispatchers would assist with meeting the target goal time of 2.5 seconds. Current average time for answering calls is 7.3 seconds almost 3 times the target time and an increase of 123% from 33 seconds achieved in 2011-2012.
- Park Rangers: Support and recommend restoring Regional Park staffing levels (seven vacancies) to ensure seven day per week coverage 365 days per year during park operating hours.

Berryessa Citizens Advisory Council General Membership Meeting - June 2017

Presentation by: John Semanik, NC4a@sanjoseca.gov | Neighborhoods Commission - City of San Jose, District 4

Additionally as part of these 7 positions expedite the hiring of two vacant Park Ranger positions to patrol the Coyote Watershed area and support aid to the homeless.

Conclusion and lessons learned

The Public Safety staffing Ad-Hoc committee initially approached the staffing of public safety departments in a very broad manner. The Ad-Hoc committee through various means which included but were not limited to interviews with key department members, identified the area of Public Safety Dispatcher, staffing should be increased to reduce response time for the citizens. Additionally the addition of Park Rangers to the Coyote Watershed area would address the safety needs of the citizens and assist with the needs of the homeless population in that area.

The Public Safety Staffing Ad-Hoc Committee attended various Neighborhood Association meetings with the message the communications center was not fully staffed regarding Public Safety Dispatchers. The committee's message in the February 16, 2017 letter to the Mayor also stated that it was critical to hire Public Safety Dispatchers in order to reduce response time. A video was obtained from the Fire Dispatch Center which described the rewarding position of Fire Dispatcher. This video was distributed among the commissioners and neighborhood associations and district leadership groups. Recruitment is a large part of the hiring process. <https://spark.adobe.com/page/eufmyUPVfv1fi/>

The Public Safety Staffing Ad-Hoc realizes there is much more to do in the area of Public Safety Staffing. The message was understood and received through various means by the Council and Mayor.

The recent Mayor's budget message for March 2017, reaffirmed areas citizens are most concerned with and prioritized them the top three in order are:

1. Improving police response to violent crimes and property crimes, such as burglary 80%
2. Improving emergency medical response 73%
3. Improving response times to fires 72%
4. Improving 9-1-1 response times 72%

Taken from the city of San Jose's Measure Survey, November 2015

The population of San Jose has increased these past few years and the emergency call volume has increased as well. The ability of the city to keep up with the increased demand for service has fallen behind. The positions identified in this report have been budgeted for and this committee is recommending the hiring of Public Safety Dispatchers for the Police and Fire communications center be made a priority along with the hiring of Park Rangers for the Coyote Watershed area.

The Public Safety Ad-Hoc Committee by identifying the urgent need for Public Safety Dispatchers and Park Rangers further aids the Illegal Fireworks Ad-Hoc Committee and the Homeless Ad-Hoc Committee in achieving their respective goals.

May 19, 2017

From:

Neighborhoods Commission Ad-Hoc on Homelessness

Ad-Hoc Members:

Jonathan Fleming (Chair, D7),

Pete Kolstad (D3), John Semanik (D4), Perry Henry (D2)

To:

Honorable Mayor and City Council

City of San José

200 East Santa Clara Street

San José, CA 95113-1905

Re: Homelessness Ad-Hoc Final Report

Recommendation

1. The Neighborhoods Commission Accept this Homelessness Ad-Hoc Report.
2. The City Council Accept this Homelessness Ad-Hoc Report of the Neighborhoods Commission.

Executive Summary

The Commission created an Ad-Hoc on Homelessness with the purpose to evaluate the equal distribution of homeless housing throughout the entire City. Why is the vast majority of homeless housing located in only three City Council Districts in San José? What can we do to help the homeless population receive housing and/or shelter quickly? We started with too ambitious of goals and narrowed our scope down to the equal the distribution of housing in the City focusing on AB2176 implementation. AB2176 is five-year program, to provide immediate and cost effective "Emergency Bridge Housing" for homeless individuals. The final result of this Ad-Hoc is a partnership with the Housing Department to host meetings in all ten Council Districts on site selection answering the questions on Graphic A followed by larger meetings including multiple districts on facility design and assimilation into the Community.

*"I get it now, this is the right way to go...we keep thinking we don't want it in our neighborhood. You know what, we have it in our neighborhood and we have it in tents. And I'd much rather not see the tents."
- Commissioner Wilkins, D2*

Graphic A: April 12, 2017 Housing Department Presentation on AB2176

Emergency Bridge Housing Discussion

1. What site selection factors should be considered? Why?
2. How should the City involve the community and the neighborhood in the process?
3. What are the best ways to communicate with residents about the site locations?
4. How should the neighborhood be involved in the ongoing site operations?

Background

After the formation of the Ad-Hoc (Appendix A) the first meeting was on December 19, 2016 in City Hall with Commissioners Fleming, and Kolstad in attendance. Other attendees included a formerly homeless individual named Johnny Johns, Housing Department staff Jacky Morales-Ferrand and Ray Bramson, SJSU Professor and Coalition to House the Homeless founder Michael Fallon, and from the Winter Faith Collaborative Phil Mastrocola and Karen Gillette.

The meeting was an absolute success as an open and honest dialogue was formed resulting in a great exchange of information among all attendees. The foundation of trust and sharing was established which is absolutely vital for the success of this Ad-Hoc. Commissioner Fleming ensured that one of his main goals of working with staff, advocacy groups, the homeless themselves, university staff, and the residents was achieved and can be sustained. The homeless advocates provided great input, leaving the meeting pleasantly surprised and full of optimism. Formerly homeless individual Johnny Johns left with a sense that positive efforts were and are being made. Subject matter included a detailed conversation on AB2176 and the requirements for homeless housing siting, including current obstacles preventing equality.

The final result of the meeting was an agreement between all parties that:

- 1. The Housing Department would provide a comprehensive analysis and dataset of the distribution of all homeless housing across the City.**
- 2. Housing the homeless equally across all Districts in the City was important and necessary.**

The Homelessness Ad-Hoc Committee met again on January 23, 2017 in City Hall with Commissioners Fleming, Kolstad, and Semanik in attendance. The meeting gave the Commissioners the ability to discuss and deliberate the topic of homelessness and most importantly the deliverables of the Ad-Hoc. The Commissioners decided to focus on AB2176 implementation and rollout as the best approach to begin to work with the Housing department on unlocking the true potential of all Council Districts in our City. This Ad-Hoc would facilitate implementation of state law alongside the San José Housing Department in

such a way that does not surprise or “ambush” the residents of the City with a facility/village popping up with little to no prior notification or input. To accomplish this task, it was agreed to do the following:

- 1. Obtain addresses/locations/maps of all City-proposed sites and arrange them by Council District.**
- 2. Develop a process that allows Districts (Commissioners, Leadership Groups, Neighborhood Associations, and The People) to tour sites for evaluation and report the results back to the Commission.**
- 3. Create presentation slides and/or YouTube video to show to groups/associations in each Council District explaining AB2176. The benefits of District Leaders evaluating sites within their borders before a site is established as opposed to finding out after the fact will also be included in the slides/video.**

The Homeless Ad-Hoc met a few times in February and March to establish protocol for the above deliverables. On April 10, 2017 the Ad-Hoc convened again and had a productive meeting with staff. At the request of the Ad-Hoc, Director of Housing, Jacky Morales-Ferrand, informed the Commission that her Department will try a new approach for the siting (location) of the ten future AB2176 homeless housing sites across all Districts in San José. A list of potential sites will be given to the Commissioners, Leadership Groups, and Neighborhood Associations for every Council District so they will be able to evaluate and choose where the housing will be placed. This way the Community is made aware of, and involved in the solution from the beginning, instead of feeling like they were forced to have, or blindsided by, low income housing placed in their District.

Director Morales-Ferrand supplied the public with the available site locations for AB2176 “Emergency Bridge Housing” and implementation efforts, <http://sanjoseca.gov/DocumentCenter/View/67506>. Director Morales-Ferrand also supplied the Ad-Hoc with the requested updated set of data pertaining to homeless housing by City Council District to allow for updated charts and graphs so we can more accurately understand where housing currently exists, and where it will be built in the future. <http://sanjoseca.gov/DocumentCenter/View/67507>. Source data available by request.

On April 12, 2017 at the Neighborhoods Commission meeting, Commissioner Jonathan Fleming, provided an update to advise the Commission on the Homelessness Ad-Hoc’s recent work. Ray Bramson, Housing Department, discussed homeless housing types and distribution in San José, provided background for Assembly Bill 2176: “Emergency Bridge Housing Communities,” reviewed all City-owned land available for “Emergency Bridge Housing;” and requested on behalf of the Housing Department for the Commission’s assistance with neighborhood outreach and site selection. The Housing Department’s efforts on both the presentation and the report were met with enthusiasm and gratitude. The maps that were created for each Council District were impressive and will benefit the public.

As a result of this joint effort between the Homelessness Ad-Hoc and the Housing Department, Commissioners and the public have a better understanding of the issue of homelessness, how AB2176 will help toward the solution, and understands what is being asked of each Council District regarding the implementation of AB2176. Some Commissioners even invited the Housing Department to their District Leadership Groups to speak on AB2176 implementation during Commission session. Commissioner Wilkins from District 2 even stated,

"I get it now, this is the right way to go...we keep thinking we don't want it in our neighborhood. You know what, we have it in our neighborhood and we have it in tents. And I'd much rather not see the tents."

He went on to state that the proposed location was within a couple hundred feet from his home and that he supported it now. This demonstrated the successful team effort between the Housing Department and the Ad-Hoc.

This Ad-Hoc has been referenced in the Mayors Budget Message dated March 17, 2017, and was in the Mercury News on April 6, 2017.

This Ad-Hoc thanks the Housing Department staff for their dedication, time, and support.

Analysis and Implementation

The scope of the Ad-Hoc was reduced as shown in Graphic B below and great accomplishments were made to meet or exceed goals.

Graphic B: Homelessness Ad-Hoc Scope Reduced on January 11, 2017

Ad-Hoc Scope (Reduced)

1. **Generate an official memo and presentation for the City Council regarding the equal distribution of homeless housing throughout the entire city**
 1. **Present in council session**
 2. **Recommend this is added to Council Priorities List**
 2. ~~Work with Neighborhoods Commission Police Support Ad-Hoc to place more Officers in police districts with high rates of homeless-related crime (Budget Measure F)~~
 3. ~~Generate an outline of a foundation for a macro homeless housing plan (Budget Measure A) and submit to the city council and the planning commission~~
 4. ~~Lifting or lightening city income tax on church housing~~
 5. ~~Answer questions from Mayor from the SJ housing department~~
- **Sunrise: 11/14/2016 (date of first ad-hoc meeting)**
 - **Sunset: 5/14/2016**

Our Commission is expected to address the most important issues facing neighborhoods in San José no matter how tough an issue it is or how successful we were in addressing it in the past. Homelessness touches all areas of our charter and it impacts every one of us. Homelessness is:

1. **The number one item asked about on Facebooks "Ask Mayor Sam Anything" event on 10/1/2016**
2. **The number one ranked category in San José United's Survey Results 9/29/2016**
3. **The number one recurring topic brought up at Neighborhood Association meetings throughout the City**
4. **Affects the quality of life in San José neighborhoods especially code enforcement, transportation, the budget, and safety**

Homelessness is dynamic problem with a vast scope, which cannot be solved in one year's worth of open-ended work and therefore needs to be broken down into manageable work plan items yearly. It is a topic that needs our continuing attention every year and needs to be coupled with new communication tools, both into and out of our neighborhoods. We must tailor our efforts based on real-time Community input and define obtainable deliverables so the needle will move, and more importantly, so we can help the million-plus San Jose residents affected by it.

The feeling of this Ad-Hoc is that no one should be forced to sleep in the rain, or the freezing cold, or the extreme heat, or in a creek, or in a space where they are vulnerable to attack and unsafe. No one should be starving and no one should be outcast and mislabeled a criminal, in a time where they need a little extra compassion, love, and assistance.

Real solutions are needed to help the vulnerable homeless population of San José, however, there is a fine line between assisting and enabling an individual. It is the opinion of this Ad-Hoc that enabling, and only housing a person without mandatory supportive services and addressing their underlying condition(s) does not help the individual in the long run, and it does not help the City detract from the homeless lifestyle. The end goal should be to navigate a homeless individual from shelters to transitional housing, to supportive housing and beyond. Combined with supportive/medical services, identifying those who demonstrate the promise to be able to move out of homeless programs and to become self-supportive. Those who cannot return to a self-supportive lifestyle due to mental illness or other condition, need more intensive care, possibly around the clock, in a medical setting. Simply placing these individuals in housing and hoping they enroll in services is not a viable solution and quite frankly, "sweeps the problem under the rug" so to speak.

Opening up housing opportunities for the homeless in all City Council Districts is an important step toward a lasting solution. Imagine Highway 101 or the 880 freeway with ten lanes of traffic traveling in each direction. Each lane representing each Council District equally housing the homeless population, and each car representing a homeless individual. Using only three or four lanes, as the current housing statistics show (Appendix B), creates heavy traffic, long commutes, excess road wear, and leads to more accidents and frustrated drivers. Now imagine all 10 of these hypothetical lanes are opened up and used by all. There would be no more traffic jams, commutes would be shorter, roads wouldn't require repair as frequently, accidents would be minimalized, and frustrated drivers would be a thing of the past. This is a vital course of action that our City needs to take in solving the homeless epidemic.

This Ad-Hoc feels the City's Housing Department is making a real effort to help the homeless population to the best of its ability. We recognize that housing for the homeless is expensive, that bureaucracy is real, and that many programs aimed to assist in their goals are held up by functions of government. AB2176 is the best program we have to begin housing in all Council Districts in our City equally. The bill, now a law, is well written, gets housing for the homeless created quickly, and is even being copied by other cities now to address the state wide homelessness crisis.

Implementation

This report directs the Neighborhoods Commission to accept the April 12, 2017 AB2176 Implementation Report, authored by Director Jacky Morales-Ferrand of the Housing Department. Its contents lay the foundation and framework for site selection of the "Emergency Bridge Housing" Communities that will be constructed in each Council District, including detailed maps and spreadsheets of the suggested locations.

In concurrence with the above mentioned April 12, 2017 AB2176 Implementation Report, and at the request of the Housing department on April 12, 2017, this report directs the Neighborhoods Commission to assist with the implementation of AB 2176, by assisting with District level outreach and site selection via Community meetings for Emergency Bridge Housing, and obtaining Community input on concerns related to design, facility resident rules, and any other issue that is brought up.

On a final note, this report recommends that the confusing terminology surrounding homelessness and affordable housing is analyzed and changed to reflect the vocabulary reflective of a 10th grade reading level, and that a glossary of commonly used affordable housing terms is created for reference.

For example, affordable housing can mean housing for low income, very low income, extremely low income, or homeless individual(s)/families. Often times, the public does not understand terms including "Residential Service Facility," "HUD," "Chronically Homeless," "Supportive Housing," "Vesting Tentative Map," or even "Housing First," just to name a few. A glossary of frequently used terms needs to be created, that is made public and posted online in an easily accessible location, in multiple languages including English, Spanish, and Vietnamese, to further help the City government be transparent and open to all of its residents.

Berryessa Citizens Advisory Council General Membership Meeting - June 2017

Presentation by: John Semanik, NC4a@sanjoseca.gov | Neighborhoods Commission - City of San Jose, District 4

San José Neighborhoods Commission
Ad-Hoc Sub-Committee on Illegal Fireworks
Final Report, May 25, 2017, Page 1

BACKGROUND

Illegal Fireworks (IF) are a safety hazard and have significant impacts on pets and military veterans. All Council Districts report occurrences of IF, although the activity is repeatedly concentrated in specific areas of the City. It should be noted that some residents like these “shows” and feel that — legal or not — they shouldn’t be stopped.

Residents understand that fireworks peak during the Fourth of July holiday period, but also know that they are a year-round problem that requires a year-round solution. Many IF shows are culturally or religiously significant to parts of the City’s population.

HISTORY

The Illegal Fireworks Ad-Hoc (IFAH) was created with three placeholder goals. Brainstorming later expanded the Ad-Hoc’s purpose to twelve items. The IFAH then reduced that wish list to four achievable goals. The three variations are noted in the table at the bottom of this report.

The IFAH immediately partnered with an existing D3-based group called Stop Illegal Fireworks Now. This group has created a Facebook page to connect residents and advise on reporting. A copy of their flyer is attached. Subsequently, two residents from D2 (Steven Spivak, Cottle-to-Lean NA, and Greg Peck, Los Paseos NA) worked closely with the IFAC and contributed significant research and thought to the collective effort.

We found very common experiences throughout the City:

- IF use is difficult to report. 311 calls ring busy or ring seemingly forever; the online system is only available for a short period of time. “Frustration” is the most commonly-used word when describing the reporting experience.
- When reports do manage to get filed, there is an “unsatisfying” lack of response, especially to a big event. Residents understand that the costs of rolling equipment and firefighters to a site are significant, but feel that the message delivered by shutting down a big event with a large audience is worth the investment.
- Enforcement appears to be almost non-existent — akin to finger wagging at cell phone use by drivers. If there are no consequences to the illegal actions, that behavior will continue. Again, large gatherings should be targeted for maximum deterrence.
- There is a strong sense of helplessness and that the City simply doesn’t care. The numbers reported show little or no progress.
 - According to City reports, covering July 1-10, 2016, 694 resident reports of IF resulted in 197 warnings and NO citations.
 - City Department efforts resulted in 134 contacts, 233 warnings and 16 citations.

The San José Neighborhoods Commission, through its thoughtful and energetic communications has effectively maintained the City Council’s attention on the subject of illegal fireworks law enforcement for over two years. As this issue continues to be a major concern for our residents, as it surely is for the citizens in all San Jose districts. I’m asking you to voice support to continue the current ad-hoc illegal fireworks law enforcement committee.
— Steven Spivak, Cottle-to-Lean Neighborhood, D2

SIGNIFICANT EVENTS

At the December NC meeting, Chair Barragan asked to distribute a notice (attached) to the City’s residents reminding people to call 311 to report IF. This innocuous effort was complicated by the City’s refusal to allow the use of the Police, Fire and NC logos. The NC logo is critical to our branding. This needs to be addressed.

Berryessa Citizens Advisory Council General Membership Meeting - June 2017

Presentation by: John Semanik, NC4a@sanjoseca.gov | Neighborhoods Commission - City of San Jose, District 4

San José Neighborhoods Commission Ad-Hoc Sub-Committee on Illegal Fireworks Final Report, May 25, 2017, Page 2

In February, the Commission wrote a letter to the Mayor asking for additional funding for ongoing use of the online reporting tool. See the box to the right.

In March, Chair Dee Barragan (D3) resigned from the Commission in order to accept a job with the City. Dee was the spark plug for the group and has been sorely missed.

Illegal Fireworks: Chair D3 Barragan, D3 Kolstad, D6 Carter, D6 Navarro

Illegal Fireworks affect the quality of life for many of our neighborhoods year around. Upon community research the Illegal Fireworks Ad-hoc committee provides the following recommendation:

- **Online reporting tool.** Many residents experience difficulties when calling 311 to report illegal fireworks. Long wait times or busy signals leave many firework reports undocumented. Enabling use of the online reporting tool year round could assist with building data for illegal fireworks hotspot research, while empowering neighborhoods in the battle against illegal fireworks.

The April 25 City Council Meeting seemed to show real progress.

- **Prevention:** warning letters will be sent to past offenders, education and outreach efforts will be expanded, a new toolkit will be provided to promote legitimate events, block party fees will be waived if fireworks-free.
- **Enforcement:** additional code enforcement staff will investigate some complaints, Police and Fire will patrol known hotspots, online reporting tools (both computer and phone app) have been improved.
- **Follow-up:** The Fire Department will reconnect with the NC to review the results of this year's efforts.

LESSONS LEARNED

As noted above, presenting the Commission as a problem-solver for the residents is critical to our mission. We need to develop a branding scheme which allows us to be identified as the source of information. This requires the use of the Commission logo. We need some guidelines for use and a quick approval mechanism to prevent further problems.

Partnerships with independent efforts like Stop Illegal Fireworks Now and the D2 Neighborhood Leadership Council extend the reach of the Commission and serve to further establish our brand. Future Ad-Hoc Sub-Committees should adopt this as standard practice, when appropriate.

Service Request Quick Reference Guide

Service Type Expected Response Level	Service Request Process	Staff Contact for Follow Up if Expected Response Level has not been met
<ul style="list-style-type: none"> Pavement & Potholes <ul style="list-style-type: none"> - Fill potholes within 48 hrs 	DOT Dispatch: (408) 794-1900 Streets.dispatch@sanjoseca.gov	Kaile Vierra: (408) 794-6818 kaile.vierra@sanjoseca.gov
<ul style="list-style-type: none"> Streetlight Repair <ul style="list-style-type: none"> - Burned out bulbs 7 to 14 days - Other outages 1 to 6 months 	Streetlight: (408) 794-1903 street.lights@sanjoseca.gov	Tony Ortiz: (408) 794-1969 tony.ortiz@sanjoseca.gov
<ul style="list-style-type: none"> Signs/Roadway Striping Repair <ul style="list-style-type: none"> - Repair within 7 to 21 days 	DOT Dispatch: (408) 794-1900 signsandmarkings@sanjoseca.gov	Signs Albert Juarez: (408)794-6821 Albert.juarez@sanjoseca.gov Markings Kenny Brager: (408)794-6819 kenny.brager@sanjoseca.gov
<ul style="list-style-type: none"> Sanitary Sewers & Storm Drains <ul style="list-style-type: none"> - Plugged sewer/spills response 24/7 - Plugged storm drains within 24 hrs 	DOT Dispatch: (408) 794-1900	Ben Nguyen: (408) 794-6450 ben.nguyen@sanjoseca.gov
<ul style="list-style-type: none"> Street Trees <ul style="list-style-type: none"> - Fallen tree in street/sidewalk immediate to within 24 hrs - Pruning and removal permits 	Arborist Office: (408) 794-1901 arborist@sanjoseca.gov	David Murphy: (408) 794-1909 david.murphy@sanjoseca.gov
<ul style="list-style-type: none"> Sidewalk Inspection & Repair <ul style="list-style-type: none"> - Inspection within 30 days - Property Owner repair within 90 days 	Sidewalks: (408) 794-1901 sidewalks@sanjoseca.gov	David Murphy: (408) 794-1909 david.murphy@sanjoseca.gov
<ul style="list-style-type: none"> Landscape Medians & Parcels <ul style="list-style-type: none"> - Hazard within 4 hrs - Non hazardous within 7 days 	DOT Dispatch: (408) 794-1900 Streets.dispatch@sanjoseca.gov	Jose Avalos Jr: (408) 975-7163 jose.avalos@sanjoseca.gov
<ul style="list-style-type: none"> Illegal Dumping on Street/Sidewalk <ul style="list-style-type: none"> - Hazard within 4 hrs - Non hazardous within 7-9 days 	DOT Dispatch: (408) 794-1900 Streets.dispatch@sanjoseca.gov	Jose Avalos Jr: (408) 975-7163 jose.avalos@sanjoseca.gov
<ul style="list-style-type: none"> Pedestrian, Bike & Traffic Safety <ul style="list-style-type: none"> - Basic request/studies in 35 days - Comprehensive studies not funded 	DOT Front Desk (408) 535-3850 traffic.safety@sanjoseca.gov	Jim Bittner: (408) 975-3205 jim.bittner@sanjoseca.gov
<ul style="list-style-type: none"> School Safety & Education <ul style="list-style-type: none"> - Field visit/meeting within 30 days 	info@getstreetsmarts.org	Cordell Bailey: (408) 975-3238 cordell.bailey@sanjoseca.gov
<ul style="list-style-type: none"> Traffic Flow & Signal Adjustment <ul style="list-style-type: none"> - Basic within 14 days - Complex electrical 6 to 12 months 	TMC: (408)975-3700 traffic.signals@sanjoseca.gov	Ken Jung: (408) 975-3262 ken.jung@sanjoseca.gov
<ul style="list-style-type: none"> Parking & Abandoned Vehicles (VA) <ul style="list-style-type: none"> - Routine same day and next day - Abandoned cars within 7 to 10 days 	DOT Front Desk: (408) 535-3850 Parking.compliance@sanjoseca.gov www.sanjoseca.gov/VArequest	Gina Novello: (408) 534-2901 gina.novello@sanjoseca.gov

